



Kent Learning Disability Partnership Board

20th June 2019

Contracts for Care Homes and Supported Living Update

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Care and Support in the Home - Update

Phase Two of Care and Support in The Home

The service known as 'Supported Living':

- This is where people share a property and have shared support hours. It can also be where packages of support are over 105 hours, which effectively makes the service that support is provided all day.
- The plan is that the new contract will be in place by April 2020.



Current Progress

- Work is in the early stages
- Looking at what needs to be in the new contract?
- Started to talk to service providers and operational teams about the new contract

Next steps:

- We will work on the Service Specification - this will include talking to people who currently use the service or may use the service in the future.
- We will work on the plan for the tender

Later Phases will include

- Other community based support and care contracts
- Projects looking at: Flexible hours of support, Provider reviews, etc.



New Care Home Contract Update



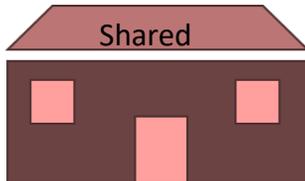
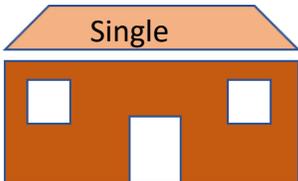
- The new contract will make sure that people will be supported to be as independent as possible. It will say they must have more choice in their day to day lives.
- Service providers will help people to learn new skills and support them to move to more independent living houses, if they want to.
- KCC will tender the Care Home and Supported Living Contracts at the same time. Both new Contracts will be in place by April 2020.

New Contracts

LDPDMH Care Home



SUPPORTED LIVING
Own Tenancy, tailored package and within wider community
A range of where you can live



Care Home Contracts Update

What have we done

- **Service Specification** This tells providers what they need to do and how they should support people.



We asked lots of people to help with this, such as:

- Forums and Groups for People with a Learning Disability, Physical Disability and People with Mental Health needs. Carers groups, Advocacy, Care Home providers.
- People who are currently living in Residential Care Homes



What People say they want



Feedback from Forums

- To be treated with respect
- To have choices and control in their day to day lives
- To have friendships and relationships
- To learn new skills
- To have choice and control over where they live
- For people want to be as independent as possible
- To have a range of things to do and to go out in the community
- For activities not to be limited due to staff shift patterns (Stay up Late Campaign)





What People say they want



Some feedback from people currently living in care home services

What's Important to You?

- Somewhere safe to stay
- To watch TV together in the evenings
- Being looked after well

What's good about where you live?

- The food is good, its homely and friendly
- People help me to do my laundry
- It's a nice house

What do you feel should change?

- Nothing, all is ok
- I want to go horse riding
- Nothing its marvellous here



Care Home Contracts Update



What have we done

- Work on what we currently pay for Care Home Services and how we are going to buy them with the new contract
- Work on all the documents that make up the whole contract

What are we doing now

- Planning the tender - what a provider sends in to show what services they can offer, and why we should give them a contract
- Evaluation - questions that we ask service providers as part of the tender, to decide that they are good enough to have a new contract.
- The Future - we have been talking about whether KCC should offer Care Home Services in the future or should there be more availability of other options , such as more supported living and Shared Lives?

Questions for The Partnership Board

What do you think?

For the Evaluation

We have been working with some learning disability groups and we have asked them to think of a person centred question to include in the Evaluation stage.

Matt Clifton from Bemix will ask the group for their views on a question for the Evaluation.



Care Home Services in the Future

Should KCC offer Care Home Services in the future or should there be more availability of other options , such as more supported living and Shared Lives?