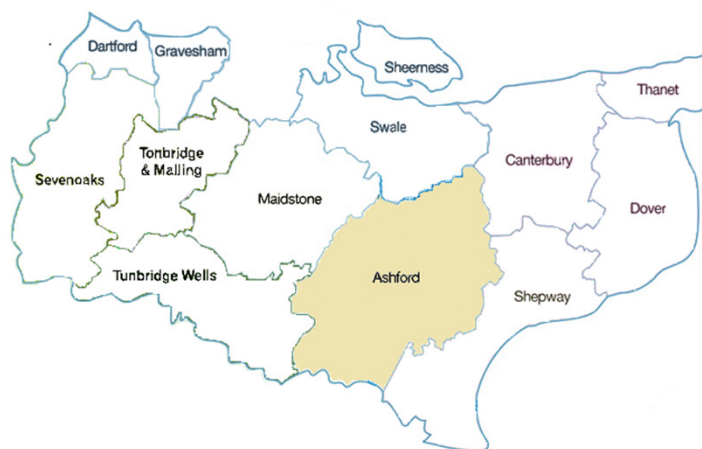


Kent Valuing People Partnership

Ashford District Partnership Group

Supporting Valuing People Now to happen in Kent



Mystery Shop on navigating the William Harvey Hospital



Why did we want to do this?



Ashford District Partnership Group wanted to find out how easily people with learning disabilities are able to find their way around the William Harvey Hospital.

What we did

Michael Lane and Greg Maynard were supported to visit the William Harvey Hospital.



They looked at the hospital signs to see how easy it is to find your way around.



Michael knew how to get to the Main Entrance of the hospital as he had been there before, but we did not think it was clearly signposted.



Once in the entrance we found a large map showing the colour coded areas of the hospital. We couldn't find where we were standing on the map.

This meant we couldn't find a route to take us anywhere else.



We tried for find our way to the following departments:

- Accident and Emergency
- Paula Carr Diabetic Centre
- The Pink Zone (including Dentistry, chiropody, speach and language therapists and physiotherapy)



We found the signs hard to follow.

We had to ask for help and were given directions but it was hard to remember it all.

What has happened since we did this work



We have shared a report about our visit with East Kent Hospitals Trust.



East Kent Hospitals Trust were pleased to hear about our experience because they are starting a project to look at all hospital signs in East Kent Hospitals.



All the DPGs in east Kent will be invited to give views on the new signs.

The new signs will be the same in:

- The William Harvey Hospital
- The Kent and Canterbury Hospital
- The QEQM Hospital

What we are looking forward to doing in 2013-14

Understanding Voting



Why do we want to do this?



Lots of people with learning disabilities don't vote in elections.

We want to make sure people understand

- About their right to vote
- That it is important to vote
- How to vote
- What sort of things you should think about when deciding who to vote for.



How we will do it

Tick who you vote for

Jo Pipkin Labour		<input type="checkbox"/>
Sangeeta Raja Lib Dem		<input type="checkbox"/>
Maggie Price Conservative		<input type="checkbox"/>
Chris Parson Green		<input checked="" type="checkbox"/>
Zola Smith Independent		<input type="checkbox"/>

- We will support people to Register to vote.
- We will hold workshops and use different activities to help people understand about voting.
- We will invite the Candidates for next year's General Election to come and talk to us.
- All DPGs will be doing similar work about understanding voting.

Organisations we have worked with

