

Feedback to the Kent
Partnership board meeting:

What we have done since the
last KPB

Experts by experience



- There are now two Easy read groups working with both Kent Community Health Trust and East Kent Hospitals Trust
- Who have collectively looked at over 30 flyers/information leaflets and changed them into easy read. They have been meeting once a fortnight voluntarily online.

Easy read


Kent Community Health
NHS Foundation Trust

Thank you for your participation,
 involvement and contribution

Thursday, 31 March 2022
 10am to 1pm
 Agenda

Time	Agenda	Speaker
10 to 10.15am	<i>Arrival and refreshments</i>	
10.15 to 10.20am	Welcome	Gordon Flack, Acting Chief Executive Officer
10.20 to 10.35am	Our achievements	Sharon Picken, Senior Participation Manager and Jane Frith, Participation Partner
10.35 to 10.45am	Patient experience volunteers	Sarah Ansell and Karen Daniels, Participation Partners
10.45 to 10.55am	Research Champions	Julie Hedayiglu, Researcher and Carol Coleman, NHS Lay Research Champion
10.55 to 11.05am	Beautiful technology	Peter Zein, Participation Partner
11.05 to 11.15am	<i>Break</i>	
11.15 to 11.20am	Introduction to planning ahead session	Sue Mitchell, Assistant Director of Participation and Involvement
11.20 to 11.30am	Quality improvement	Sarah Donovan, Head of Service Improvement
11.30am to 12noon	Awards	All Caruth, Director of Participation, Experience and Patient Engagement
12noon to 12.30pm	<i>Lunch and marketplace</i>	
12.30 to 12.55pm	Planning ahead	Led by Sue Mitchell, Assistant Director of Participation and Involvement
12.55 to 1pm	Closing remarks	All Caruth, Director of Participation, Experience and Patient Engagement

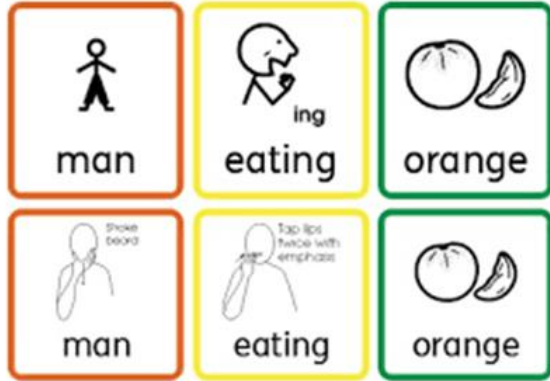
- The Easy Read group were invited by Kent Community Health Trust, to go up to Ashford to exhibit the work they have done so far and other information we have developed along the way.
- At the end they were given an award and a voucher to say thank you.

Easy Read



- I continue to attend the Accessible Information Standard meetings at the QEQM hospital.
- It is great to see so many changes as a result of this group, including the communication poster being displayed on information screens in the acute hospitals as well as the community hospitals.

Partnerships we have created



• We set up a partnership between the EKHUFT and Foreland field school who are still working together to develop information in Makaton signs and Symbols for the hospitals.

Virtual sessions Pupils Voice

- We have hosted our first virtual Pupils Voice session with the four schools:
- **Stone Bay, St Anthony's, Foreland Field and St Nicholas.** At their next session in May, they have invited Police and Fire Brigade to talk about safety in the community.
- We have experts by experience from Thanet and Folkestone who support at the Pupils Voice sessions.



Places that have closed



- After updating all of my contacts on my contact list, I've been shocked at the amount of organisations who are no longer running.
- Making it more difficult for people with learning difficulties, to seek activities and social gatherings.

Virtual meetings



- We have continued to meet with carers once a month which has proved invaluable over lockdown and beyond.

Books Beyond Words

- Books beyond words have published a few more books
- Refugees
- The menopause: is being written tackling subjects which have not been tackled before.



People from the Easy Read groups and Books Beyond Words, have been asked if they want to attend the meetings & create these books

Keeping in touch



- We sent out the link for the DPG film, making this the fourth one during the pandemic.