



## Who was there? (Continued)

### Attendees:

**Peter Boyce** - Parent Carer

**Sarah Challis** - KCC, Commissioning Officer—Community Support

**Linda Chapman** - Parent Carer

**Steve Chapman** - Co-Chair of the 'What I Do' Delivery Group

**Trevor Chapman** - Parent Carer

**Matt Clifton** - Skillnet Group, Chief Executive

**Vanessa Cowley** - Self Advocate

**Chris Evans** - Parent Carer

**Louise Flatman** - North Kent Independent Advocacy Scheme (NKIAS)

**Ian Haylock** - Co-Chair of the 'What I Do' Delivery Group

**Daniel Hewitt** - Shadow Joint Chair, Maidstone

**Michelle Hosken** - East Kent Mencap, South East Valuing People Now

**Janine Jacquin** - Pepenbury

**Neil Kirbey** - Self Advocate

**Alex Scott** - Joint Chair of the 'Keeping Safe' Delivery Group

**Penny Southern** - KCC, Joint Chair of the VPN Cabinet

**David Tate** - Self Advocate

**Paula Watson** - Co-Chair of the 'Where I Live' Delivery Group

**Jon Wheeler** - Advocacy for All

### Apologies

**Bernard Chick** - Parent Carer

**Joanne Cunningham** - KCC, Kent Learning Disability Partnership  
Coordinator

**Sam Holman** - Joint Chair of the VPN Cabinet and Kent LD Partnership  
Board

**Tina Walker** - Skillnet Group

**Nicky Wells** - Shadow Joint Chair for the Good Health Group

# Welcome



Penny and Daniel welcomed everyone to the meeting and the ground rules were read.

## Minutes and actions from the last Meeting

### Page 6 - Minutes and actions from the last meeting

Matt Clifton felt that there is still no evidence that advocacy innovation panels are happening and this was not made clear at the June presentation.

We will talk about this later in today's meeting.



### Page 15 - Lifespan Pathways

At the last meeting it was agreed that there would be an update on the work happening around autism.

Michelle Snook sent an update on services for people with autism and ADHD (attention deficit hyperactivity disorder) who do not have a learning disability. **This update will be added to the website.**

Matt Clifton fed back that he thinks this is an impressive piece of work.



## Minutes and actions from the last Meeting (continued)

### Page 17 - Update on the National and Regional Forums

The Board was talking about Learning Disability England (LDE).

The members of the Board were asked if they had joined the organisation. Michelle has joined.

It was suggested that we invite Gary Bourlet, (Co-Founder of the LDE,) to the next meeting in March.



### Page 18 - Update on the National and Regional Forums

Linda told the group that the National Valuing Families forum will not be taking place from the end of March 2017, as the funding for this has come to an end.



There has been a lot of thought about how they will continue the work. It was decided to link in with LDE, so anyone that was doing work with National Valuing Families forum has been signed up to LDE. Some of the funding that was left over has been paid to LDE and there is now a carer's newsletter so people still get some information.

The news received now from this is more general rather than specific to the area.

The group agreed to keep a check on how this works out.

## Minutes and actions from the last Meeting (continued)

Matt Clifton also suggested that we monitor whether LDE get serious about their campaigning, rather than only sending out newsletters and whether the Department of Health engage meaningfully through LDE in the way they did when the National Valuing Families Forum was in place. We have had nothing from them for about a year.

### Page 22 - Feedback from the Delivery Groups and Work Programmes

At the last meeting it was asked if people in acute health settings get annual health checks.

Feedback is that people with learning disabilities in acute medical settings will not get annual health checks, as people are only in these settings for a matter of days or weeks, (not years). People should be supported through their local GP to get these checks.



What happens to people in private hospitals, do they have to go through their GP?



If people are unable to get to the GP this should be looked at while they are in the hospital.

If this is not happening for them, the Social Worker or Care Coordinator should be able to help with this.

# Minutes and actions from the last Meeting (continued)

## Page 24 - Plans for the Kent Learning Disability Partnership Event

The What I Do Group is now working on the employment event.



Steve Chapman told the group that the plan is for the next What I Do meeting to be in East Kent

# Feedback from Delivery Groups and Work Streams

## Rachel Walker - Lifespan Pathway Parenting Network



At the moment we are looking at what kind of social media would work best for the support network.

Claire Holness (KCC, Support Officer) is now helping to support this project.

Questionnaires are going out to parents and Rachel is talking with managers about having open days to discuss with parents how they feel the Lifespan Pathway has gone and their thoughts about this.



# Feedback from Delivery Groups and Work Streams (continued)

Social Workers are being asked to think about which parents might like to be involved.

The group is currently looking at venues where coffee mornings could take place and are trying to do these in locations that are easy to access.

Research has been done with other councils, (Hertfordshire and Oxfordshire). They do not have anything in place like this so, it will be interesting to see how it goes for Kent

## Ian Haylock & Steve Chapman - What I Do Group



The group have agreed to focus on one topic at a time in order to make sure the work is done. Before there were too many topics going on at one time

At the last meeting there was a workshop where people worked in small groups. This was well attended.

Kent Supported Employment came to the last meeting and talked about people who are involved in the events that are coming up

Penny said that we need to get somebody involved in the What I Do group to represent KCC as we are one of the biggest employers in Kent. We need somebody from HR to take ownership of this. The NHS also need to be involved in this.

Ian and Steve fed back that the group is looking for venues for the events in Kent. It was felt that jobs are very local and so it would not work to do one large county wide event.

## Feedback from Delivery Groups and Work Streams (continued)

Penny will make sure the new Corporate Director, Anu Singh, is involved and supporting this work.



Steve told the group that he had an idea for an activity like Dragon's Den, where employers could come along and present a job that they have. The panel would then ask how they would do things to work around people with learning disabilities.

The group thought this sounded like a good idea.

- Q** What is KCC's power as a buyer through commissioning? KCC has a lot of power to encourage employers with jobs.
- A** We are not there yet in terms of commissioning but when we look at new contracts this will be something we address. KCC has a responsibility to do this but other providers don't always want to employ people with learning disabilities. Some providers are great at doing this though.

### Xan Brooker - Good Health Group

The first meeting in September was well attended.



The group talked about people with a learning disability going to the doctor. It was agreed that reasonable adjustments need to be made before people even walk through the door, (such as making sure appointment letters are in easy read).

# Feedback from Delivery Groups and Work Streams (continued)

People have good and bad experiences at GPs but don't feed this back so it's hard for the GPs to know how they are doing.



The Good Health meeting booked for the 8<sup>th</sup> November has been cancelled. The next meeting will either be in North or East Kent.

## Paula Watson - Your Life Your Home

To this date 141 people have moved out of residential care and into supported living



There are another 180 developments in the pipeline - some around new properties, some around converting older properties, some around residential properties de-registering to become supported living.

Work has started with Penny's teams to move thinking away from this being a project and becoming business as usual so that care managers do this as part of their day-to-day work.

## Alex Scott - Keeping Safe Group

The new Police & Crime Commissioner will be coming to the Keeping Safe Group meeting after Christmas .



An update on how this went will be provided at the next meeting

## Feedback on Advocacy

Sarah Challis from KCC and Jon Wheeler from Advocacy for All came to give an update on Advocacy.



More people have used advocacy so far compared to last year. (This is comparing financial years, not January to December).

**Q** If people are arrested, does anybody talk about the court process with them?

**A** Sarah believes this would be available if they didn't have capacity. If they do have capacity they are more likely to have an appropriate adult support them. The prison service has a duty to provide appropriate support for people.

**Q** If a person with a learning disability is arrested and they are not care act advocacy but are known to Social Care will their Social Worker refer them?



**A** If the person has a social worker, they meet the care act criteria and so are entitled to an advocate.

This is more an issue around the individual referring the person.

**Penny and Matt to discuss this outside of the meeting**

Sarah told the group that there will be a co-production week where we will be reviewing what is in place to make sure this is right.

Kent have won awards for their co-production of this contract and everybody helped to design a really sensible contract.

## Feedback on Advocacy (continued)

Penny asked that an update on this feedback comes to a future meeting

Sarah to share the date of the co-production feedback

The group talked about giving feedback to organisations.

**Q** It is sometimes difficult for people to give bad feedback, have Advocacy for all thought about having mystery shoppers so peers can discuss feedback?

**A** Advocacy For All have a small group of people who give feedback - 3 of whom have a learning disability.

Advocacy For All also use the Outcome Star . Jon to share this with KCC.



Jon said that he would be happy to use mystery shoppers as another way getting feedback. Louise said the districts could help to put this in place and the Board agreed to support this

Penny said that we need to get a sense of the feedback, so we can see how honest people are about what they think about the service - after this we could come up with a plan.

Generally organisations struggle in getting feedback so any ideas to improve would be valued.

Jon told the group that they struggle with feedback for Mental Capacity Act advocacy - professionals are asked for feedback and they do not always provide this, in particular hospitals and doctors..

# Updates from areas

## Linda - Pepenbury



Pepenbury have started a Facebook page for anyone who is feeling sad. People can share how they are feeling and we can help them by giving them advice to cheer them up. It is like having a friend online so that they are not feeling lonely.

Disability Zumba classes start on the 27<sup>th</sup> November. The first class is free and will continue at a reduced rate the rest of the time.

An anti-bullying campaign has started. The group have been on BBC Radio Kent and Community Radio to talk about this. Members of the group are going along to local schools in the area to talk about the campaign.



The new Vulnerable Persons Officer for Tunbridge Wells came to visit the group.

The group have been helping people with bad experiences on social media and have done a lot of work with Community Wardens. The group will make sure that they link up with the Keeping Safe Group on this work.

Parent coffee morning starting this month at Scott's Project in Tonbridge and the group are going to try and meet up maybe twice a month.

The group met with Arriva to discuss issues with the buses in the Tunbridge Wells and Tonbridge area. The biggest issue is drivers saying the ramps aren't working so they can't put them down for people in wheelchairs.



## Updates from areas (continued)

The manager at Arriva has said this shouldn't be happening as the ramps are manual. People have been told to report any bad behaviour from the bus drivers.

### East Kent Mencap



Michelle and Neil have been working together to do Easy Read information for Health Watch UK and Community Hospitals. They are having group meetings every month and changing leaflets into Easy Read.

The group has also been doing work with the buses. The electronic information signs were taken down and the group has been told it is because people don't use them. The group is looking into how much it would cost to replace them and to get announcements on the bus to tell people where the next stop is.

Doing work with Foreland and Laleham Schools in Thanet.

Tesco came to a meeting to give a talk and do mock interviews with people.



Working with Health Watch UK on hospital visits and accessible information standards.

### Louise - North Kent Independent Advocacy Scheme



Sam Holman and Linda Austin are looking to set up groups in the Swale district with Books Beyond Words and Books in the Bag. There is nothing at the moment for people with more profound Disabilities.



## Updates from areas (continued)

Two new films have been made about barriers people have with accessing nightclubs and cafes. These are based on real events. They will premier in the new year.

The group have got some money to do work with Keeping Safe groups about loan sharks. There will be a film and easy read leaflets as there is nothing on this out there at the moment



Work is being done with tenant landlords. Information is being sent out to vulnerable tenants to let them know where to go if they get caught up with a bad landlord.

Moan and Groan Mondays are going ahead . . . but they are held on a Friday. These are going well and there are lots of people involved.

Working with Darent Valley on easy read information for the website

### Transforming Care - Matt Clifton

There have been two really promising forums. One at Cedar House and one at The Chilterns.

Both were very promising and people were keen to talk about their lives, opportunities and barriers they are facing.

Penny told the group that there is a review being done of Transforming Care using some of the work done by Skillnet. Alan Steward and Keith Wyncoll have met to discuss this.



# Joint Commissioning Plan

Xan showed a presentation on the Joint Commissioning Plan.

Xan talked about getting people with a learning disability on the learning disability register at the GP.



It was suggested that it would be a good idea to have somebody with a learning disability sitting in the doctors surgery and asking people whether they have a disability or not and whether they are registered.

The group thought that this would be a good idea, but Xan and Penny did not think this very practical and it may not be welcomed in surgeries. Xan and Penny are committed to improving the figures on this.

Steve Chapman said that the letters from the doctors are not always easy to understand and he has asked them to make these easier.



A letter with bullet points and the key information on is needed for people with a learning disability. Hospitals need to send easy read letters as well, and give out easy read information.

Kent is in a good place with LeDeR (Learning Disabilities Mortality Review Programme) thanks to the hard work of Xan Brooker



Learning Disabilities Mortality Review  
(LeDeR) Programme

## Joint Commissioning Plan (continued)

Members of the Board agreed that the work that has been done is good as self advocates have been invited to steering groups with easy read material.

**Q** Does KCC need support to engage the right self advocates?

**A** Xan said that we may need help with Medway self-advocates going forward.

Matt is happy to provide support with this.

Louise has been to a meeting which was intense and the language was difficult. Louise and Xan have talked about how to involve people and how to bring this subject up with people with a learning disability. We need to help people understand and make the subject less scary.



Xan asked that if anybody could think of ways that people with a learning disability can be involved with LeDeR, to let her know.

If anybody in the group knows somebody with an learning disability who died after the 7<sup>th</sup> August 2017 they can phone 0300 777 4774 to report this.

When you phone the number, you speak to somebody who enters information on the computer and send to the CCG where the person died



Linda Chapman asked whether you can ask for a phone call back, as if calls are charged, this could be a problem for some people.

**Xan was going to find this out and let the group know**

# Attendance at the Health and Wellbeing Board

Penny asked the group whether we want to attend this again. Last time Tina, Sam, Daniel and Penny went so that the Board could hear the voices of people with a learning disability. They spoke about the Joint Health and Social Care Self-Assessment Framework (SAF) and Health Checks.

**Q** If we do go, who would like to be involved?

**A** Daniel said he would attend.

We need to think about what message we want to give if we do go back

Xan and Daniel to set up a sub-group to look at what was presented last time, and what we could present this time as well as who will attend.

Matt Clifton is going to ask Tina to get in touch about Transforming Care.



# Plans for the next Learning Disability Partnership Board - March 2018

16<sup>th</sup> March 2018, currently the venue is Maidstone, may want to think about whether it is at a different venue?

Suggested ideas for the next agenda were:

- Advocacy
- Learning from Mortality review
- Feedback on the learning disability register - finding out how many people with a learning disability go to the doctors
- Carer's Support and Health Watch should be at the table if we are focussing on Advocacy
- We could have a more formal layout for the meeting
- LDE to be invited. Maybe they could come and have some lunch and talk, then update us on their work? May want to start the meeting half an hour earlier to accommodate this?



## Any other business

Kent Learning Disability Partnership event

Daniel fed back that the June event was great



# Any other business (continued)

## Food hygiene ratings in residential care homes

**Q** How are food hygiene ratings measured in residential care homes?

**A** Paula Watson will check:

- If the Care Quality Commission (CQC) take the Food Standards Agency (FSA) ratings into account
- Whether it is a district / borough council requirement



## Environmental Champions awards 2017

Linda Bailey has been awarded a certificate for being an environmental champion and for the litter picking she has done over the past 10 years.



## Keeping Safe Group

Alex Scott told the group he is meeting Mick and Joanne on Monday 6<sup>th</sup> November 2017 to work on the agenda for the next Keeping Safe Group.



## Easy read information

David and Neil (Thanet) are meeting on the 7th and 14th December to work on easy read leaflets for the community hospitals



## Presentations

A copy of all presentations from the Kent Learning Disability Partnership Board are available on the Partnership's website:



[www.kentldpb.org.uk](http://www.kentldpb.org.uk)

## Next meeting



Friday, 16<sup>th</sup> March 2018

Board Meeting

1.00pm to 4.00 pm

Medway Room  
Sessions House  
County Hall  
Maidstone  
ME14 1XQ

