

hello



Strategic Commissioning Team

Lecture Theatre, Sessions House, Maidstone

11.15am - 12.00pm

Who is here today?

Clare Maynard

Head of Commissioning

Jo Empson

Commissioning Manager

Sarah Moreton

Commissioner

What is Commissioning?

Commissioning means deciding on the best way to spend the Council's money to help improve people's lives

This will give better opportunities for Kent's people, its communities and its businesses.

What is Commissioning success?

- **Our plan for the future**

- How money will be used to buy and provide services
- What we will do to improve support for people
- How we decide what works well and how we measure it



- **Why do we need a plan?**

- Compared to 5 years ago there are more people that need our services
- People want to live more ordinary lives in their community
- The way people want to be supported is changing
- There will be less money to spend in the next 5 years
- So we have services that are able to run for a long period of time



What we want to commission

- 1500 Extra Care housing places for older people



- Home and care services for people with learning disabilities, mental health illness and physical disabilities

- Care for people in their own home



What we will focus on

- Helping people to look after themselves
- New ways to care for people
- Using technology
- Help people stay at home and not have to go into hospital
- Bringing services together
- Putting people at the centre of what we do
- Looking at the outcomes (best results for people)



User Engagement

- Ask people that use our services what really matters to them
- Develop a quality questionnaire for people, to help us to understand if their support and lives are getting better
- Look into issues experienced by people who use the services - good and not so good
- Write a plan for staff and people who support and value people (the workforce)



How will we know if its working or not?

- We will set up working groups to keep a check on progress to see how things are going.



- We will have some targets for things to get better. The working group will check how well we are doing.



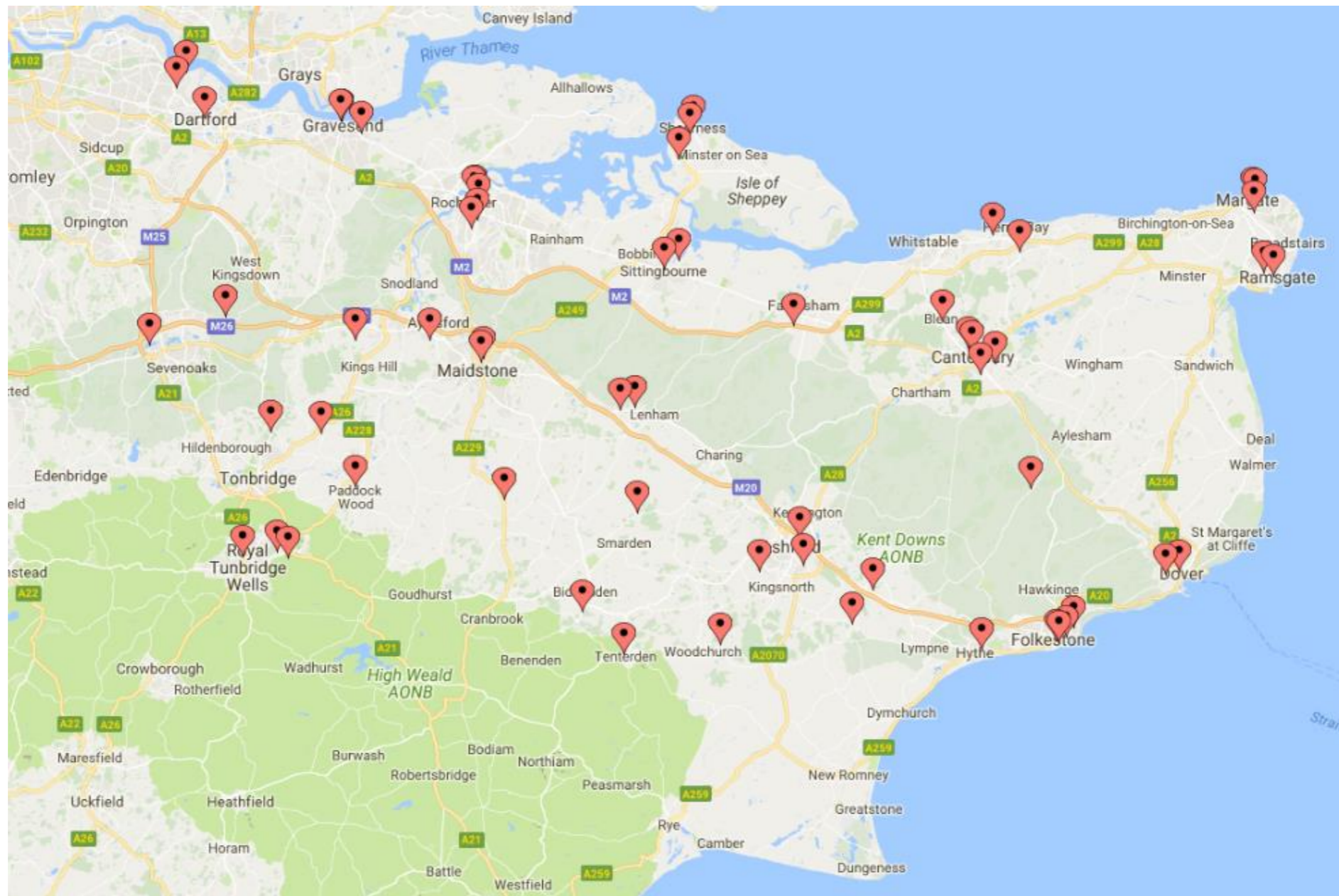
- We will check plans regularly.



Day Services for people with a Disability

- The contract started on 10 April 2017. When it started there were 27 providers, and they provided 86 different services.
- The contract was then opened up again in April 2018. There are now 43 providers and they provide a total of 142 services.

Where the providers are that offer Day Opportunities for people with a disability



How is the Day Care contract working?

- More providers have joined the contract. This gives people more choice.
- Some of these are providers only used to work with people with a physical disability
- In the last year, more than 80 people have started attending these services.
- The new contract makes providers think about the type of activities they provide for people with complex needs.
- For example individual timetables to meet the right needs for the individual, more sensory support and more activities in the community.

bye



Any questions?